How to reset Password and recover Username
Procedure to recover Password

• 1. Go to Homepage and click on “Forgot Password” link as shown below
• Enter Following details as shown below,
  ➢ Username
  ➢ Date of Birth
  ➢ Email Id Or Mobile No.

Now click on “Submit” button to reset the password or click on “Reset” button to reset the fields.
• After submitting below message will be displayed and you will receive OTP on your registered mail or a message on your registered **Mobile Number** as per details provided.
• Click on **“OK”** button to proceed further.
• Now you will be redirected to Homepage.
• Enter OTP received on your mail or mobile as shown below.
• Click on “Login” button to proceed further.
Now you will be asked to change the password. Enter the following details as shown below:

- One Time Password (Received on your contact details)
- New Password
- Confirm Password

Click on “Change Password” button to change the password. Note your user name and password for further reference.
Procedure to recover User Name

• Go to Homepage and click on “Forgot Password” link as shown below
• Enter your Date of Birth and Registered Mobile Number
• Enter your Date of Birth and Registered Mobile Number
• And Click Generate OTP button. An OTP will be sent on mentioned registered mobile if combination entered matches with registered details.
Enter OTP received in the field as shown below:
• If OTP is correct then User Name is displayed on Screen
Thank You