

How to reset Password and **recover Username**

Procedure to recover Password

- 1. Go to Homepage and click on “**Forgot Password**” link as shown below

The screenshot displays the homepage of the Tripura Public Service Commission (CSC). The browser's address bar shows the URL `line.in/RPS/Home.aspx`. The page features the commission's logo and name prominently at the top. On the left, there is a sidebar with 'GUIDELINES FOR CANDIDATES' and a 'Download without Login' section. The central area contains a large image of a hand using a computer mouse. On the right, the 'LOGIN (Already Registered Users)' section is visible, with the 'Forgot Password ?' link highlighted by a red rectangular box. A large red arrow points from the right edge of the image towards this link. Below the login section, there is a 'New User? Register Here..' button and a 'Help Line' section with contact details.

GUIDELINES FOR CANDIDATES

- » How to apply online
- » Popup Blocker Guidance
- » Forgot Password?
- » Cropping Photo and Signature
- » FAQ

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- ☒ HallTicket
- ☐ Interview Letter
- ☐ Physical Test Letter

Enter Application No.

Search

LOGIN (Already Registered Users)

User Name

Password

Login

Forgot Password ?

New User? Register Here..

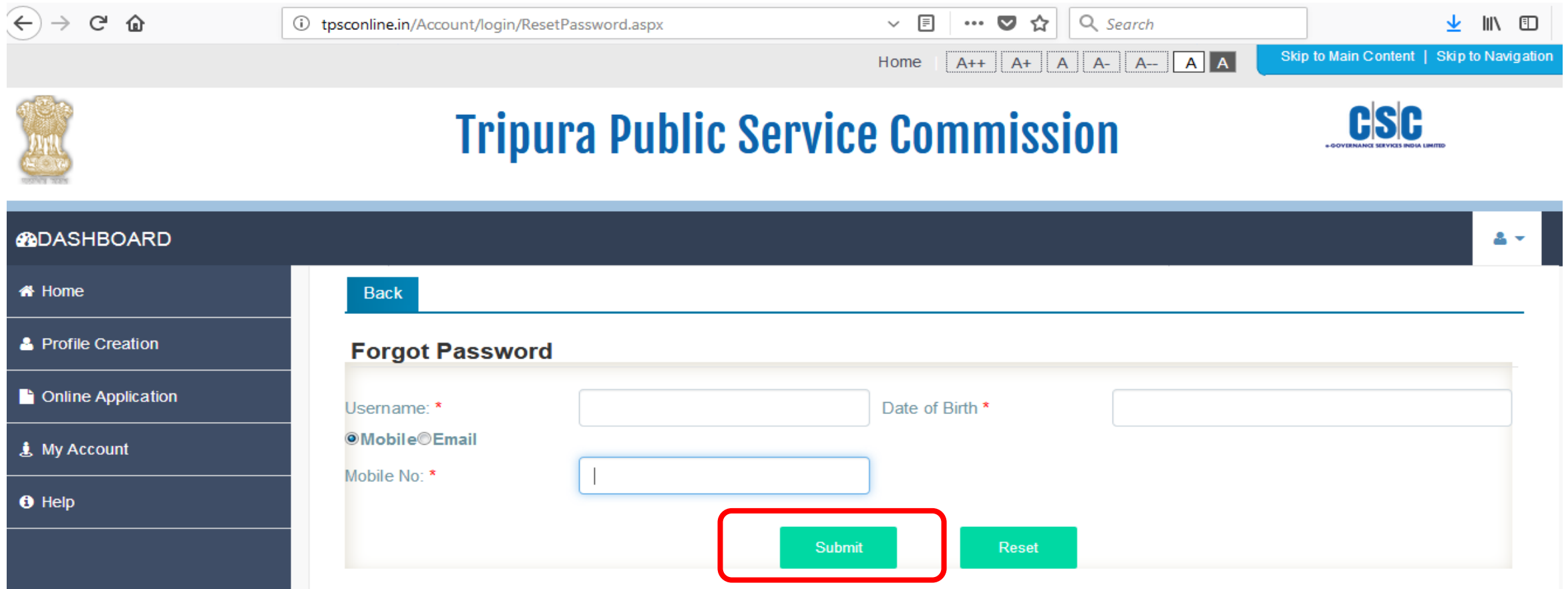
Help Line

0381-2325811 Fax-0381-2323944

secretary.tpsc@gmail.com

- Enter Following details as shown below,
 - Username
 - Date of Birth
 - Email Id Or Mobile No.

Now click on “**Submit**” button to reset the password or click on “**Reset**” button to reset the fields.



The screenshot displays the Tripura Public Service Commission (TPSC) website interface. The browser address bar shows the URL: tpsconline.in/Account/login/ResetPassword.aspx. The page features the TPSC logo on the left and the CSC logo on the right. The main heading is "Tripura Public Service Commission". Below the heading, there is a navigation bar with links: Home, A++, A+, A, A-, A--, A, and A. The page content is divided into a sidebar and a main area. The sidebar contains a "DASHBOARD" section with links: Home, Profile Creation, Online Application, My Account, and Help. The main area displays the "Forgot Password" form. The form includes a "Back" button at the top left. The form fields are: Username (required), Date of Birth (required), and Mobile No. (required). The "Mobile" radio button is selected. The "Submit" button is highlighted with a red box, and the "Reset" button is also visible.

TPSC

Tripura Public Service Commission

CSC
GOVERNANCE SERVICES INDIA LIMITED

DASHBOARD

Home

Profile Creation

Online Application

My Account

Help

Back

Forgot Password

Username: *

Date of Birth *

☒ Mobile ☐ Email

Mobile No: *

Submit **Reset**

- After submitting below message will be displayed and you will receive OTP on your registered mail or a message on your registered **Mobile Number** as per details provided.
- Click on **“OK”** button to proceed further.
- Now you will be redirected to Homepage.

The screenshot displays the Tripura Public Service Commission (TPSC) website. The browser address bar shows the URL `tpsconline.in/Account/login/ResetPassword.aspx`. The page header includes the TPSC logo, the text "Tripura Public Service Commission", and the CSC logo with the tagline "GOVERNANCE SERVICES INDIA LIMITED". A navigation bar at the top right contains links for "Skip to Main Content" and "Skip to Navigation".

The main content area is titled "Forgot Password" and features a "Back" button. Below the title, there are input fields for "Username: *" and "Mobile No: *". The "Mobile" option is selected under the "Mobile Email" radio buttons. At the bottom of the form are "Submit" and "Reset" buttons.

A modal dialog box titled "Message from webpage" is overlaid on the form. It contains a yellow warning icon and the text: "Password Reset Successfully. You will receive your new password shortly on given contact detail." The "OK" button in the bottom right corner of the dialog is highlighted with a red rectangle.

- Enter OTP received on your mail or mobile as shown below.
- Click on **“Login”** button to proceed further.

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Enter Application No.

Search



DIRECT RECRUITMENT


LOGIN (Already Registered Users)

User Name

Password

Login

[Forgot Password ?](#)

 **New User? Register Here..**

Help Line

📞 0191-2470017 📠 Fax-0191-2470017

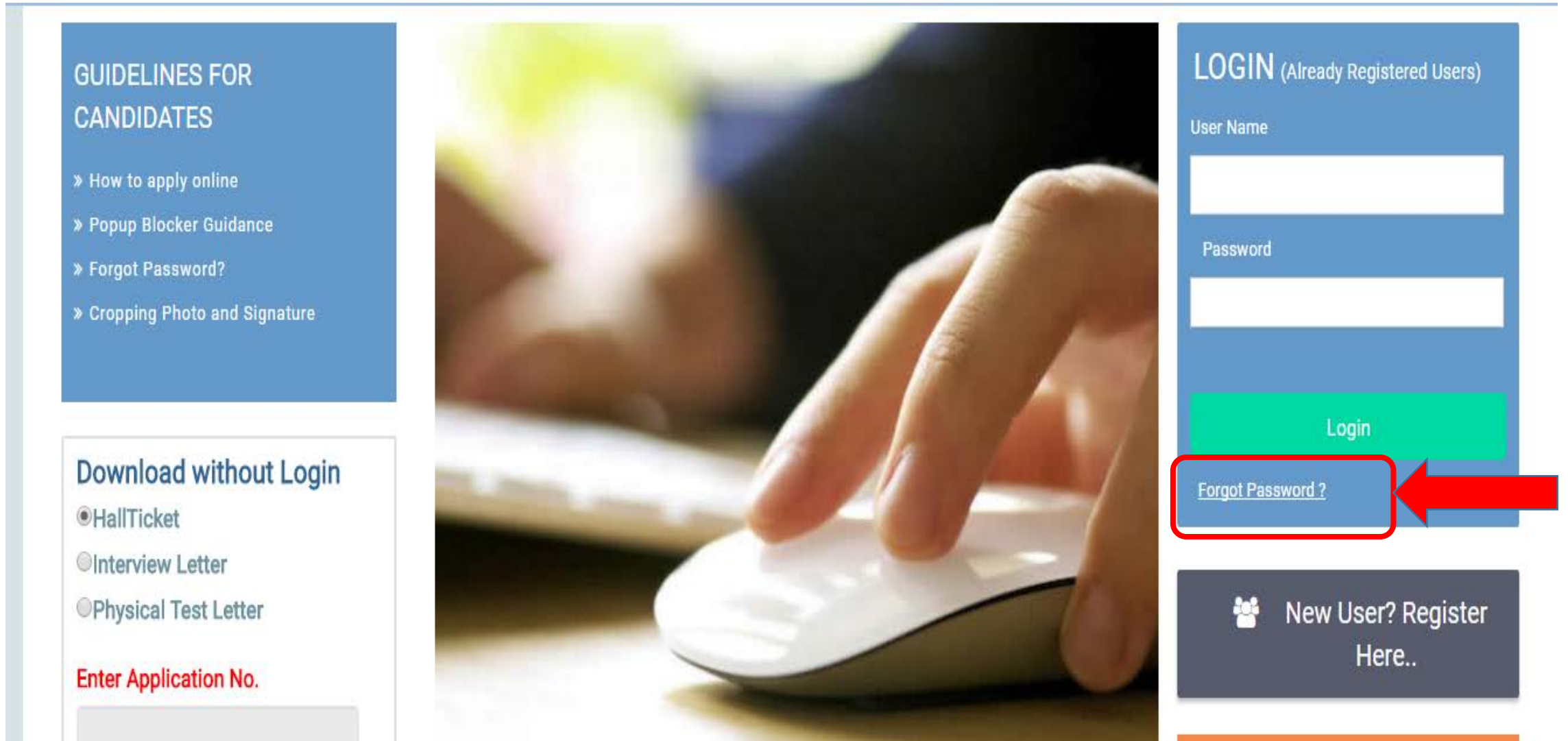
✉ secretary.jkssb@gmail.com

- Now you will ask to change the password. Enter following details as shown below
 - One Time Password (Received on your contact details)
 - New Password
 - Confirm Password
- Click on “**Change Password**” button to change the password. Note your user name and password for further reference.

The screenshot shows a web application interface. On the left is a dark blue sidebar with the following menu items: Home, Profile Creation, Online Application, My Account, and Help. The main content area is titled 'Change Password' and contains the following fields: 'One Time Password' (with a masked input), 'New Password' (with a masked input), and 'Confirm Password' (with a masked input). Below these is a 'Verification Image' section showing a captcha with the text '76A52B2'. A text input field below the image is also filled with '76A52B2'. At the bottom right of the form, there is a green button labeled 'Change Password', which is highlighted with a red rectangular border.

Procedure to recover User Name

- Go to Homepage and click on “**Forgot Password**” link as shown below



The screenshot shows a website interface with a central image of a hand clicking a mouse. To the left is a sidebar with candidate guidelines and download options. To the right is a login form with fields for User Name and Password, a Login button, and a 'Forgot Password?' link highlighted by a red box and arrow. Below the login form is a 'New User? Register Here..' button.

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Enter Application No.


LOGIN (Already Registered Users)

User Name

Password

Login

[Forgot Password ?](#)

 New User? Register Here..

- Enter your Date of Birth and Registered Mobile Number

Forgot User Name

Date of Birth *

17/06/1990

Mobile No: *

9999999999

Generate OTP

- Enter your Date of Birth and Registered Mobile Number
- And Click Generate OTP button. An OTP will be sent on mentioned registered mobile if combination entered matches with registered details.

Forgot User Name

Date of Birth *

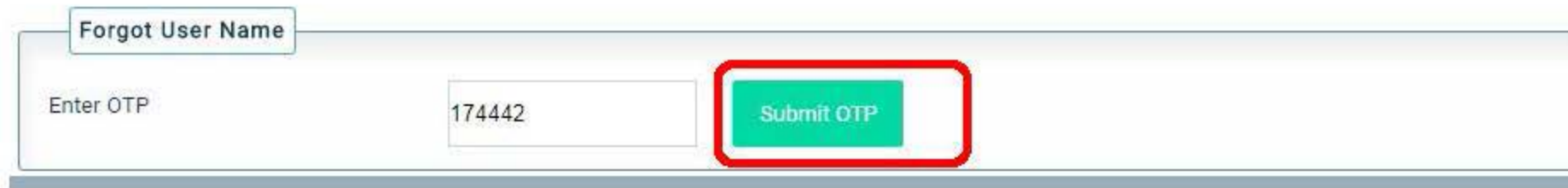
17/06/1990

Mobile No: *

9999999999

Generate OTP

- Enter OTP received in the field as shown below:



A screenshot of a web form for OTP verification. The form is titled "Forgot User Name" in a small box at the top left. Below the title, there is a label "Enter OTP" followed by a text input field containing the number "174442". To the right of the input field is a green button labeled "Submit OTP", which is highlighted with a red rectangular border. The form is set against a light blue background with a subtle gradient.

Forgot User Name

Enter OTP

174442

Submit OTP

- If OTP is correct then User Name is displayed on Screen

Forgot User Name

Your User Name is: sandeep.chaudhari

Thank You